

## Student FAQ's

### Meet & Greet Connection

**What is eMentors?**

eMentors is an email mentoring program that offers high school students the opportunity to develop a relationship with a mentor in a professional field. Over the course of eight weeks, students and mentors discuss topics including college and career experience, interviewing skills, workplace etiquette, having a positive attitude, and more. Students and mentors will also complete 2 virtual activities that focus on building the student-mentor relationship and broadening students' knowledge about future career opportunities.

**Who sends the first message?**

Students! The message exchange is always initiated by students.

**What do we write about?**

Your teacher chooses a weekly topic for you to discuss with your mentor. These topics are called Guiding Questions. The Guiding Question walks you through what to write to your mentor about. Examples of Guiding Questions include topics like Choose your Attitude, Career Exploration, Career Skills, and Academic Prep.

**What if I'm not sure what to say to my mentor?**

If you aren't sure what to write about, make sure you have read the Guiding Question. If you still aren't sure what to write about, reach out to your teacher. They can help clarify the Guiding Question and guide you in writing your message.

**How do I know if my mentor has written this week?**

You will receive an email right after your mentor's email passes through the online portal system. If you haven't received an email, then they haven't written yet. Make sure you also check your spam folder to see if the message is there.

**What if I haven't heard from my mentor for more than 2 weeks?**

Contact your teacher. Your teacher will contact BestPrep. BestPrep will look into the situation and get back to your teacher.

**What if I am on vacation or unable to complete a message on time?**

If you know you will be gone in advance, let your teacher know. It is also a good idea to let your mentor know as well. If it is an unexpected absence, let your teacher know as soon as possible. Your teacher will inform BestPrep. Please write to your mentor as soon as you are able to.

**Do I get to meet my mentor in person?**

Yes, you will meet your mentor at the Meet & Greet.

\*Some connections might decide not to participate in a Meet & Greet, but this will be determined prior to the start of a connection.

**Meet & Greet*****What is the Meet & Greet?***

The Meet & Greet is an in-person meeting between mentors and students held at the company location. Mentors usually eat a meal with their students, give their student a tour of the company, and participate in a pre-planned activity and/or a presentation. The Meet & Greet typically lasts sixty to ninety minutes.

***What if I am unable to attend the Meet & Greet?***

Because of the important relationship-building aspect of the Meet & Greet, we encourage you to make every effort to attend. However, if you have a conflict, notify your BestPrep or Company Coordinator as soon as possible. Also, make sure to let your student know you will not be there. If you have a co-worker who is an eMentors volunteer, please ask if they would be willing to have your student join them during the Meet & Greet. You may also send a co-worker who is not an eMentors volunteer in your place to be paired with your student. Please let your BestPrep Coordinator know if you are sending someone in your place or if another mentor is willing to have your student join them.

***Will I know ahead of time if my student is coming to the Meet & Greet?***

If we know ahead of time, we will share that with you, but many times we don't know. Some students may have turned in their permission slips but woke up sick the day of the Meet & Greet or didn't

come to school. Even if your student can't come, we still encourage you to attend; there will be students whose mentors are unable to attend and will need someone to be paired with.

***Can I give a gift to my student?***

No. For the sake of fairness, BestPrep does not permit individual gift-giving. However, if a company wants to give a small gift to every student, that is permissible.

**Can I still write messages to my mentor after the program concludes?**

No. The message portal closes upon the conclusion of the program.

**What if I still have a question that has not been addressed?**

Reach out to your teacher with your question. They will contact BestPrep and get an answer to your question!