

Educator FAQs

Meet & Greet Connection

What is eMentors?

eMentors is an email mentoring program that offers high school students the opportunity to develop a relationship with a mentor in a professional field. Over the course of eight weeks, students and mentors discuss topics including college and career experience, interviewing skills, workplace etiquette, having a positive attitude, and more. Students and mentors will also meet each other in-person at the mentor's company during a Meet & Greet event that is planned by BestPrep during the school day. Your BestPrep coordinator will work out details with you for the Meet & Greet.

Who sends the first message?

Students! The message exchange is always initiated by students.

What do the students and mentors write about?

You, as the educator, choose a weekly topic for your students to discuss with their mentor. These topics are called Guiding Questions. Examples of Guiding Questions include topics like Choose your Attitude, Career Exploration, Career Skills, and Academic Prep.

What is my role on a weekly basis?

As the educator, we ask that you:

- Provide time in class to introduce the weekly topic and allow students to write to their mentor
- Ensure students are sending their weekly message to their mentor
- Communicate changes to the writing schedule to the BestPrep staff
- Communicate student add/drops or notes where certain students may be struggling to engage. This allows us to communicate with mentors so they can best support the student or be informed about the student status.

How do I view/track my students' messages?

Use your portal link to see the weekly prompt, student/mentor messages and student/mentor engagement

What if one of my students doesn't receive the weekly email from eMentors?

Reach out to your BestPrep Coordinator. They will double check the student's email and resend the weekly email.

What if one of my students isn't participating fully in the program?

If your student isn't participating fully in the program, please reach out to your BestPrep Coordinator. As the educator, you can determine if you would like to drop your student from the program or have them continue.

How do students know if their mentor has written for a particular week?

Students will receive an email right after their mentor's message passes through the online portal system. If the student hasn't received an email, then the mentor hasn't written yet. Make sure students also check their spam folder to see if the message is there. They can also click on a link from their weekly email to view their portal and see all mentor messages.

What if a student hasn't heard from their mentor for more than 2 weeks?

Contact your BestPrep Coordinator. They will work with the Company Coordinator to determine why the mentor isn't messaging. Your student may be assigned a new mentor who will participate fully in the program.

What if our schedule changes and my students aren't able to send their messages on time?

Please reach out to your BestPrep Coordinator to let them know. They will email the company to let them know the mentors will be receiving your students' messages on a different day.

Do the students get to meet their mentor in person?

Yes, they will meet their mentor at the Meet & Greet event.

Meet & Greet***What is the Meet & Greet?***

The Meet & Greet is an in-person meeting between mentors and students held at the company location. Mentors usually eat a meal with their students, give their student a tour of the company, and participate in a pre-planned activity and/or a presentation. The Meet & Greet typically lasts sixty to ninety minutes.

What if I am unable to attend the Meet & Greet?

If you cannot attend due to unforeseen circumstances, please inform the BestPrep Coordinator and the Company Coordinator as soon as possible. This may result in the cancellation of the event if there is not another teacher or school staff available to support the students.

Can my students receive a gift?

No. For the sake of fairness, BestPrep does not permit individual gift-giving. However, if a company wants to give a small gift to every student, that is permissible.

Can students write messages to their mentors after the program concludes?

No. The message portal closes 1 week after the last guiding question prompt.

What if I still have a question that has not been addressed?

Reach out to your BestPrep coordinator! They are happy to answer any and all questions that you have.